

DocumentsCorePack Client for Microsoft Dynamics CRM 2011 Readme

April 2013

This document provides important, late-breaking information about the DocumentsCorePack Client for MS Dynamics CRM 2011.

Migration notes **[Important]**

Please make sure you have read the Microsoft Implementation Guide carefully.

As described in the following sections, we do recommend getting in touch with us regarding an upgrade of our add-ons to CRM 2011:

- http://download.microsoft.com/download/0/C/2/0C288CFB-E272-4F31-B48A-1BA05DC738C4/Microsoft_Dynamics_CRM_2011_IG.zip

“Microsoft Dynamics CRM 2011 Implementation Guide.chm” chapter “What happens to ISV solutions” or “Microsoft Dynamics CRM 2011 Planning Guide.doc” chapter “What happens to ISV solutions”

- <http://blogs.mscrm-addons.com/post/2011/05/23/Upgrading-CRM-4-to-CRM-2011-with-3rd-party-addons.aspx>

As a general rule, all our products **must** be uninstalled before migrating from a previous version of CRM. By leaving the old version in place you might end up with non-functional remains of the previous UI customizations.

If you chose not to uninstall our product any afterthought removal of the migrated items by us **is not covered** by the support and maintenance contract and will be invoiced.

If you are in doubt, please contact us before uninstalling or migrating to ensure a transition process as smooth as possible.

Documentation

All available documentation can be downloaded here: <http://www.mscrm-addons.com/Support/Documentations/tabid/116/Default.aspx>

License

The product comes with a 14-day trial license.

Further Information regarding licensing can be found here: <http://www.mscrm-addons.com/OnlineShop/tabid/80/List/1/Default.aspx?SortField=UnitCost,ProductName>

DocumentsCorePack Client for Microsoft Dynamics CRM 2011 Prerequisites

Microsoft .NET Framework 4.0 RTM is required

The RTM version of Microsoft .NET Framework 4.0 is required.

Supported CRM Versions

Microsoft Dynamics CRM 2011 Online Version 5.0.9688.585 upwards

Microsoft Dynamics CRM 2011 On-Premise 5.0.9688.583 upwards

(RU 12 -" Polaris")

Windows Identity Foundation

Will be installed as part of the DocumentsCorePack Client Setup;

Supported Operating Systems

Windows XP

Windows 7 32/64bit

Windows Vista 32/64bit

Windows 8 32/64bit

Supported Word Versions

Word 2003

Word 2007

Word 2010 32/64bit

Word 2013 32/64bit

Variations form earlier versions

- DCP FileExplorer and DCP SharePoint Solutions for On-Premise are implemented
- **IMPORTANT:** You have to update to the latest DocumentsCorePack Server version 5.6 or higher and follow the steps in this article:
[Upgrade-from-DocumentsCorePack-Server-for-MS-CRM-2011-v55-to-a-newer-Version](#)
- Translations for English and German complete
- Redesigned DocumentsCorePack Dataprovider

DocumentsCorePack Client for Microsoft Dynamics CRM 2011 Known issues and restrictions

All listed issues and restrictions will be fixed piece by piece over the time. If you experience any issues or problems which are not listed below, please feel free to contact support@mscrm-addons.com. (contact must be in English or German)

News and updates will be published on our website www.mscrm-addons.com and also here:



Restrictions

- None

Known issues

- Minor Bugs

Installation Notes

You can install the DocumentsCorePack Client for Microsoft Dynamics CRM 2011 on any supported operating system which is able to connect to your CRM 2011 Server.

Uninstall

If you want to completely uninstall the DocumentsCorePack Client for Microsoft Dynamics CRM 2011 for all CRM organizations, just start the uninstall routine through Windows Programs and Features.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com . All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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