

Excellent, well thought solutions designed for the everyday user

Georg Fischer is a leading supplier of piping systems with roots that can be tracked back in 1802. GF consists of three divisions - GF Piping Systems, GF Casting Solutions, and GF Machining Solutions.

Georg Fischer Piping Systems is the global expert for the safe and reliable transportation of water, chemicals, and gas with 34 sales and 32 production companies worldwide.

The company supports its customers throughout all phases of their projects from planning to commissioning.

While searching for a document generation tool integrated in CRM for their day-to-day business, GF Piping Systems successfully came across mscrm-addons on the web.

The story...

Challenges

- Limited functionality and direct support of the built-in document generation feature in the current solution
- Complex process of attaching and sending generated documents
Elimination of blank lines for addresses in Dynamics 365 templates
- Impossible to add related fields into a template using multiple relationship levels and filters

Our solution

- **DocumentsCorePack** is the #1 solution for fast and simple document generation, processing and automation.



Customer benefits

- The document wizard process is easy to use
- A vast number of powerful features packed in the product
- Fast, flexible processing of customized documents, including the versatility of batch processing of documents
- Extensive usage of customization features in templates

At-a-glance:

Customer: Georg Fischer Piping Systems Ltd

Website: www.georgfischer.com

Customer Size: More than 6,8k employees

Country: 34 sales & 34 production companies

Industry: Water, Chemicals, Gas, Cruise, Ships, Hospitals, Airplanes

Core business : Pipes, Valves, Fittings, Measurement & Control, Services

Challenges

Dynamics 365 allows GF the flexibility to create and customize applications in a simple and easy way to fit their business needs.

However, the current solution's integrated document generation feature has limited functionality and direct support. Generated documents could not be attached to an e-mail and sent using Outlook easily. One of the main issues was the elimination of blank lines for addresses in Dynamics 365 templates. Adding of related fields into a template using multiple relationship levels and filters was impossible.

A web search for a document generation tool integrated in CRM led successfully to mscrm-addons solutions.

The solution

Mscrm-addons have put a lot of time and effort into creating a feature-rich product like DocumentsCorePack that is focused on the customer's workplace needs.

The document wizard process was easy to use and the company was impressed with the variety of features that came with the product. The result was a fast and flexible processing of custom documents, including the versatility of batch processing of documents.

DocumentsCorePack effectively reduced the time and cost of performing day-to-day business document tasks, which can vary.

"mscrm-addons develop intelligent tools that integrate well in Dynamics 365. The tools are fast, simple to use but have a huge array of features under the hood. Their tools are continually improved and supported at an elevated level. I would highly recommend their products. Based on our experience, we can testify that DocumentsCorePack is a sophisticated document generation offering. I would also like to thank everyone at mscrm-addons for their never-ending support and the development of bespoke solutions for our organization. Thank you!"

Boota Chaggar, Global Technical Owner for MSCRM Dynamics

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